

IN THE U.S. PATENT AND TRADEMARK OFFICE

In re application of

Lauri LOVEN et al.

Conf. 8635

Application No. 10/529,243

Group 2165

Filed March 25, 2005

Exam. K. Anderson

A METHOD OF AND A SYSTEM FOR ERROR CORRECTION OF SERVICE REQUESTS  
IN AN INFORMATION SYSTEM

AMENDMENT

Assistant Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

September 23, 2008

Sir:

The following amendments and remarks are respectfully  
submitted in response to the Office Action of June 23, 2008.

**Amendments to the Claims** are reflected in the listing  
of claims which begin on page 2 of this paper.

**Remarks** begin on page 8 of this paper.